

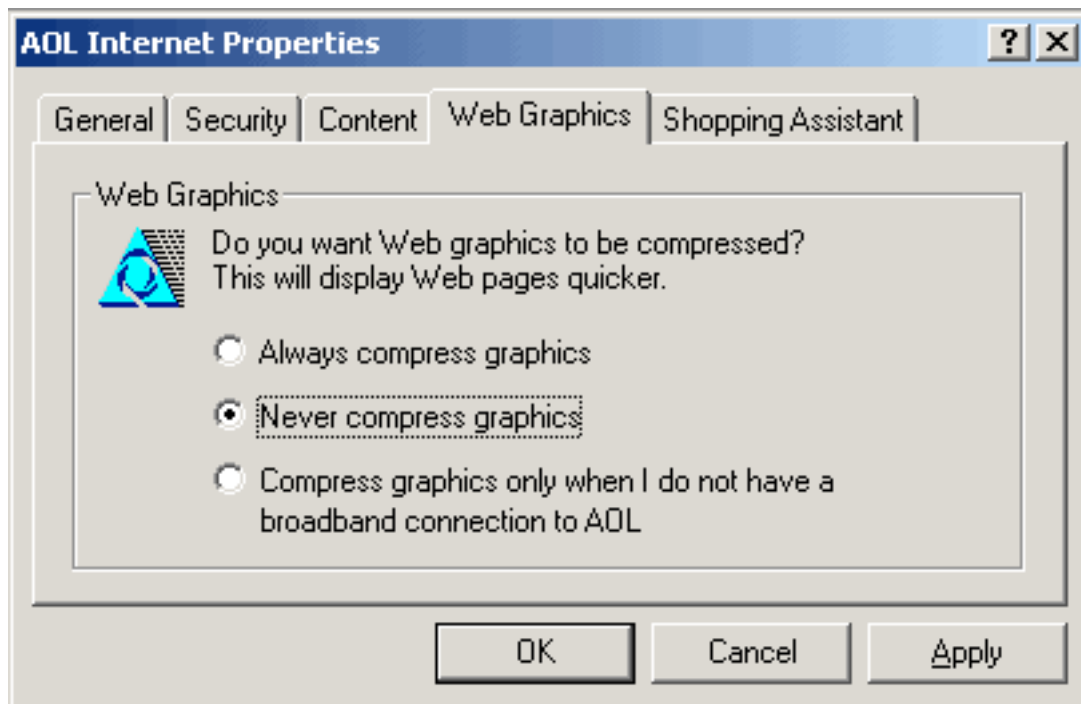
Known AOL Image Quality Issue & Fix

Issue: AOL users may notice that pictures/images on the SCHEMA website and/or any SCHEMA built website may appear blurry or discolored. Using the below instructions, you can change your AOL web image preferences so you can view images from any websites at their intended quality.

Cause: AOL reduces the size and quality of all images viewed using its web browser and default settings. This compression may make some pages load more quickly, but it also degrades the images quality. Naturally, we have taken steps to ensure that our site, and our SCHEMA built websites, load quickly. Thus, we recommend that AOL users follow the provided steps to deactivate the additional compression so you can achieve the best viewing experience.

Instructions for users of AOL Versions 6 and 7

1. Click "Settings" at the top of the AOL window
2. Select "Preferences"
3. Click "Internet Properties (WWW)"
4. Click on the "Web Graphics" tab
5. Select "Never compress graphics"
6. Click the "OK" button



Any images that you have already viewed will look the same, but you will be able to view new pages with their designed image quality/clarity. To reset all images, clear your AOL "cache," or local storage of image files. Consult AOL's help section for those instructions.

If website pages load too slowly after making this change, you can follow the same steps and select "Always compress graphics" to turn AOL compression back on.